



# JUPITER HILLS CLUB OUTSIDE OPERATIONS PROFESSIONAL

Position Criteria Summary



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**POSITION TITLE:** Outside Operations Professional

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**LENGTH OF SEASON:** Seasonal | October 17<sup>th</sup> through April 30<sup>th</sup> (*Flexible*)

**COMPENSATION:** \$15.50 per Hour (44 to 48 hours per Week) plus additional income from caddie opportunities, player escort opportunities, private member assistance, and season-end bonuses.

**BENEFITS:** Seasonal Health Benefits, Meals on Duty, Practice and Playing Privileges

**REPORTS TO:** Kirk White, Director of Outside Operations

& Jake LaMore, Senior Assistant Director of Outside Operations

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## **FACILITY DESCRIPTION:**

The Jupiter Hills Club, established in 1969, is an exclusive, member-owned private golf club located in Tequesta, Florida, just north of the Palm Beach County line. The beautiful 40,000 square foot clubhouse sits atop the highest point in South Florida. Jupiter Hills Club is the #17 ranked Platinum Club of America Golf Club highlighted by two championship courses, world class practice facilities, a state-of-the art Golf Performance Center, and Fitness Center with golf specific attributes. The club has built an impressive Instructional Team with a mission to provide tour-like and unparalleled opportunities for the members and their guests to improve. Jason Baile, a Golf Magazine Top 100 Teacher, directs a team that includes Master Club Fitter and Builder Neil Marc, former Director of the Titleist Performance Institute Lance Gill for a transformative body/swing connection, PGA Tour Winner and Ryder Cupper Brad Faxon as Director of Putting, and Hall of Famer Judy Dickinson.

Jupiter Hills has been guided by three generations of the Fazio family. As an old pro from Pine Valley who lost an Open at Merion, George Fazio blended features of Pine Valley into his design at Jupiter Hills, the high point of his second career as a golf course architect. Built from a distinct sand ridge that runs laterally along the Atlantic seacoast north of West Palm Beach, only 87,000 cubic yards of earth were moved to construct Jupiter Hills. His nephew and legendary golf course architect, Tom Fazio, who was instrumental in the original work on the Hills Course, has watched over the beautiful piece of property and golf courses since inception. In the summer of 2017, Tom's son, Logan Fazio revitalized the Village Course and expanded the legacy of Jupiter Hills. The 2020 renovation of the Hills Course was completed by Tom and Logan Fazio and coincided with the 50<sup>th</sup> Anniversary of the club. The two championship courses have challenged some of the game's best in the local Tour players along with the club's Championship pedigree. The club became the first club in South Florida to host two USGA National Championships with the 2018 U.S. Amateur Four-Ball Championship (won by Garrett Barber and Cole Hammer) to go along with hosting the 1987 U.S. Amateur Championship (won by Billy Mayfair).

The golf season runs from Columbus Day (early October) through Mother's Day (early May) with the bulk of the season from late October through mid-April. A limited membership of 400 members leads to easy access to the courses and no starting times. Jupiter Hills plays approximately 39,000 rounds per year with a golf agenda that minimizes infringement on that member access to the golf courses. The Golf Shop utilizes over 1,200 square feet of retail space with sales in excess of 1.2 million dollars. The Golf Performance Center is unmatched in the area and includes an instructional bay, member bay, fitting bay, and an impressive club build and repair laboratory.

### **POSITION CONCEPT:**

Our Outside Operations team is made up of 18 PGA Professionals (or Apprentices) committed to each other and to our members to deliver the finest golf experience and strive for excellence. This position is extremely important to our operation as it serves as the first point of contact, and continual contact points, with all that visit the Club. The Professional Staff will work four 8-hour shifts and one full day shift (12 hours) per week across three different areas of the operation to include valet, staging, or practice facilities. The Outside Operations Professionals' schedule is structured this way to allow for a better work-life balance, more practice and playing opportunities, proper support of our caddie program, along with enhanced service and improved deliverables for our membership. Professionals are expected to bring their best each day, reach for premier service standards, take pride in everything you do, and be committed to continuous improvement within the Golf Operation and in your own professional development. This position will be exposed to a deep network of people (members and staff); therefore, you will be provided with a wonderful learning experience and have every opportunity for additional education. Our structure is to mentor, develop, and move our professional staff on in their careers or through the ranks at Jupiter Hills.

### **DESIRED QUALITIES:**

- ◆ PGA Class "A" Member (or Apprentice) in good standing.
- ◆ Personal character that personifies professionalism on and off the golf course.
- ◆ Visible ambassador and engaging personality that seeks opportunities to interface with members and guests
- ◆ Name retention skills
- ◆ Upholds a dedication to service excellence and unparalleled standards
- ◆ A confident player as there are frequent playing opportunities with members and guests
- ◆ A team player driven to aid the success of Jupiter Hills and elevate our Club's stature

### **POSITION RESPONSIBILITIES:**

- ◆ Cultivate and maintain an effective working relationship with the entire Golf Operation Team and Club Management.
- ◆ Detail in protocols that ensure a consistent member experience when visiting an area of the Club
- ◆ Knowledgeable on all facets of the club, its' history, our policies, and activities
- ◆ Help enforce all the club's rules and regulations governing the use of the golf course, pace of play, golf carts, golf attire and additional rules.
- ◆ Practice Facility Operations for two Ranges, four Short Game Areas, and a state-of-the-art Golf Performance Center
- ◆ First Tee Coordination and Starter Assistance for two courses managing over 39,000 rounds per year
- ◆ Daily Valet Service that is high-end and mandatory for all members and visitors
- ◆ Cart Staging and Presentation
- ◆ Organization of the Cart Storage Building and related equipment
- ◆ Managing the Bag Storage Operation
- ◆ Play Golf with the Membership to include "Play with Pros" and other season-long competitions
- ◆ Group Escort and Caddie Opportunities
- ◆ Take active part in the Jupiter Hills Professional Education Program
- ◆ Be an active ambassador for an exceptional Golf Experience

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### **APPLICATION:**

- ◆ Please submit cover letter, resume, and references to Kevin Muldoon, Director of Golf
- ◆ E-mail: [kmuldoon@jupiterhillsclub.org](mailto:kmuldoon@jupiterhillsclub.org)
- ◆ Deadline: July 25<sup>th</sup>

"TRUST THE LAND AND THE COURSE TO FIND EACH OTHER."  
 GEORGE FAZIO

AT HEART GEORGE FAZIO WAS A DREAMER WHO DREAMED OF FORGING AN EXCEPTIONAL GOLFING WORK OF ART THAT WOULD CHALLENGE GOLFERS IN AN EXTRAORDINARY ENVIRONMENT.

THE DREAM FOUND ITS CANVAS IN THE FALL OF 1968 WHEN HE WAS INTRODUCED TO A HEAVING SEA OF FLORIDA DUNESCAPE AT THE SOUTHEAST CORNER OF JONATHAN DICKINSON STATE PARK. HE TURNED THE 366 ACRES INTO WHAT IS NOW JUPITER HILLS, AND LEFT HIS PERSONAL IMPRINT ON THE LAND.

JUPITER HILLS IS UNIQUE IN THAT GEORGE, TOM AND LOGAN FAZIO CONSTITUTE A THREE-GENERATIONAL DYNASTY OF GOLF ARCHITECTURE, INTIMATELY ATTACHED TO A SPECIFIC PATCH OF THE PLANET, MOLDING IT, SHAPING IT, MINISTERING TO IT, EVEN AT TIMES, REIMAGINING IT, BUT ALWAYS DEEPLY TIED TO IT — A CONTINUITY SPANNING MORE THAN HALF A CENTURY.

WITH THANKS FROM A GRATEFUL MEMBERSHIP  
 ON THE CLUB'S 50TH ANNIVERSARY  
 APRIL 26, 2019

