



## ***Assistant Golf Professional Opportunity***

### **Overview:**

Whippoorwill Club offers an unparalleled golfing experience to its 330 golfing members, managing 19,000 rounds of member and guest play annually. As a club that prides itself on service excellence and a premier golfing experience, we are seeking an Assistant Golf Professional to take a key role in our golf operation. The ideal candidate will be available roughly from late April through October. This position will involve an active role in daily operations, member relations, merchandising, golf shop operations, and the advancement of Whippoorwill's golf programs.

### **Experience Required:**

- PGA or LPGA Member in good standing preferred but not required.
- A four-year college degree is preferred.
- Proven experience in golf shop operations.
- High proficiency in current technologies including Golf Genius, Foretees, Microsoft Office applications, and POS systems.

### **Essential Responsibilities:**

- Greet and engage with members, guests, and visitors, ensuring all interactions reflect the club's commitment to excellence.
- Execute golf shop operations including monitoring inventory levels, receiving merchandise, keeping the golf shop presentable and full of merchandise, and maintaining smooth and efficient day-to-day operations.
- Outstanding customer service skills with a strong focus on relationship building and member satisfaction.
- Enforce and interpret club policies, rules, and regulations while fostering a positive and respectful atmosphere for members and staff.
- Play golf with members and guests to build relationships and provide insights on improving their game.
- Help supervise the outside services program, ensuring the team maintains the highest standards of cleanliness, service, and professionalism.
- Provide continuous feedback to the Head Golf Professional on operational improvements, staff performance, and member satisfaction.

- Take responsibility for PGA of America member requirements, including ensuring professional development for yourself and the team.
- Strong knowledge of the game of golf, including rules, etiquette, and a competitive golf skillset.
- Excellent communication and organizational skills, with the ability to manage multiple tasks in a fast-paced environment.
- Demonstrated ability to work well under pressure and during peak times, ensuring smooth and efficient operations.
- 45-60 hours per week, with flexibility to work varying schedules based on club needs, including weekends and holidays.

**Benefits:**

- Meals while on duty
- Free clothing for uniforms
- Housing negotiable

**Compensation:**

- Total anticipated compensation of \$45,000-\$55,000
- Lesson revenue
- Year-end bonus
- Outing revenue